

# Summary of Issues from Open Meeting

## Thursday 11<sup>th</sup> January 2018 at the URC.

We showed the Recent Issues (on slide no 5) that had come up since the last meeting in June:

1. Premier Estate charge
2. Space for wheelchair, push chair and disability scooter access on paths reduced by parked cars
3. Recycling bins causing litter in streets
4. Any other issues you want to raise

We asked residents in small groups to discuss these and share their solutions and suggestions.

The main points were:

1. The access roads into the estate off the A39 and off the West End are made unsafe by parked cars – often these are not residents' cars. Could we have yellow lines on these roads at least at the junction points?
2. The Premier charges need to be fully itemised for individual properties and not just give the general accounts for the entire estate. Can we check their legal obligation to provide this detail and ask them for it? Can we know what it is they are contractually responsible for, so we know they are delivering it?
3. The path from Skyline Cloisters to Bulmead Parade is not lit and the shrub bed area by the bin is not maintained, so residents feel unsafe if they use it. It also looks awful. Lighting and maintenance needed.
4. The refuse collectors sometimes create litter when they are emptying the recycling bins and don't always pick it up. In some parts of the estate they cannot get into the smaller roads because of parked cars. Should we be meeting with the refuse collection company to sort these things out?
5. The parked cars in some places also make emergency vehicle access hard too. Perhaps we can have polite cards the residents can use to ask the car owners not to park there?
6. The replacement/additional railings on the footbridges over the pond waterways took years to be installed and look awful. Can they be replaced in line with the original design brief?
7. Barratt builders/contractors are parking in unsafe places. Can we tell the site manager?
8. The trees on the green space in the corner of Skyline Cloisters and Torlon Grove have not been trimmed and are making the back of the houses and gardens on Skyline dark. Can they be trimmed?
9. Couture Grove has a path on each side but the one by the swales is unusable because of the trees planted along it. Could the parking on that side be changed from parallel spaces to diagonal spaces to create more spaces and take the pressure off the pavement-parking on the other side?